

Appendix D

Technology Additions
and Planning Highlights

Phoenix College Technology Additions and Planning Highlights

The chart below includes:

- Evidence of developing and implementing new technology
- Evidence of upgrading and maintaining infrastructure and systems
- Evidence of growth in academic computing with new or expanded computer labs

Funding for technology has been consistent. Technology has been supported by Bond money, some Fund 1 monies for desktop computing, the Carl Perkins Grant, monies from a District one-time technology fee, Fund 2 monies, and Title V. Title V monies were to “improve student success by integrating technology into learning assistance and classroom instruction.”

Technology Accomplishments and Resources		Technology Planning Highlights
1998–1999	<ul style="list-style-type: none"> • New telephone & voice mail system • New Automatic Call Distribution System (ACD) • Remodel of Fanin Library included installation of over 250 new computers • New academic LAN • Upgrade WAN • Migration to new fiber-optic ATM infrastructure 	<ul style="list-style-type: none"> • Lab Group formed to establish standards for campus labs, while allowing for necessary flexibility. • Campus Technology Forum (April 1998) • Draft PC Technology Plan (Matte, Saeed, Walters), Summer 1998 • Co-chair structure (Faculty member and IT director) for Campus Technology Committee (CTC).
1999–2000	<ul style="list-style-type: none"> • Online help desk system • 150 new work stations and 20 new printer installed across campus 	<ul style="list-style-type: none"> • Department name changes to Technology Support Group to emphasize customer service • PC Technology Plan 1999-2001 • Annual Technology Action Plans created to prioritize operational plans. Plans reviewed by President’s Executive Group for approval.
2000–2001	<ul style="list-style-type: none"> • Work Order System • New administrative LAN • New FTP server • New Help Desk Tracking System • Upgrading of various servers • 165 new workstations and 16 printers installed throughout campus • Math Lab – 25 new computers • CAD Lab – 22 computers replaced • Design Lab – 19 new computers • Computer Commons – 39 new computers • Biology Mobile Laptop Lab – 31 new laptops and 1 projector (Title V) • Learning Center – 10 new desktops (Title V) 	<ul style="list-style-type: none"> • Annual Technology Action Plans continue . . . • Increased effectiveness of purchasing procedures for hardware and software • “Walters Plan” for reviewing BRC technology requests.

Year	Technology Accomplishments and Resources	Technology Planning Highlights
2001–2002	<ul style="list-style-type: none"> • Upgrade financial system (OGF to CFS) • Upgrade VAX • Computer Commons – upgrade consisting of 130 new computers, 3 new printers • New wireless notebook classroom (J-138) • New lower library lab (12 desktops) (Title V) • LTD – New projector, SmartBoard (Title V) • English – SmartBoard rear projector (Title V) • A214 (Math Electronic Classroom) – 30 laptops, 1 printer, and 1 projector (Title V) • TSG – Server and server console (Title V) 	<ul style="list-style-type: none"> • Hired a designated Web Manager • Restructured tech committees (CTC, Web Corp, Ocotillo) to prevent too much overlap. • Combined into one committee with subgroups that would meet on ad hoc basis.
2002–2003	<ul style="list-style-type: none"> • New student LAN • A214 – Projector, StarPanel, and ELMO (Title V) • B122 (English Electronic Classroom) – 26 new desktops, 1 projector (Title V) • A232 (Math Zone) – 5 new desktops, 2 printers (Title V) • LTD – Projector (Title V) • IR – 1 new desktop (Title V) 	<ul style="list-style-type: none"> • CTC Position Paper calling for permanent funding for online learning.
2003–2004	<ul style="list-style-type: none"> • New WebCT server • New Library Information System (DRA to Dynix) • Two new computer labs at City Colleges Center • Expansion of Testing Center computer lab • Replacement of 44 Library computers and 43 Applied Business Lab computers • HIT Lab – 8 new student computers and an instructor station. • Updated Dental, CAD and Interior Design Labs • Art Graphics Design Lab – 15 new Macs. • Music Lab – Updated existing Macs and added 3 new ones. • 19 new instruction stations across campus • New Math/Science Center – 1 new instructor station, 10 wireless laptops, and 1 projector (Title V) • Chemistry Mobile Laptop Lab for C Building – 20 laptops, 1 projector (Title V) • Physics Mobile Laptop Lab for E Building – 10 laptops, 1 projector (Title V) • B121 (English Electronic Classroom) – 26 new desktops, instructor (Title V) station, printer, projector, StarPanel • B122 – Instructor station, StarPanel (Title V) • A214 – ELMO, instructor station (Title V) • LTD – New projector (Title V) 	<ul style="list-style-type: none"> • CTC drafting technology plan aligned with strategic directions. • Hired Associate Dean of Information Technology. • Distributed campus-wide technology survey. • Committee formed to develop a Technology Plan to maximize educational delivery and college infrastructure. Technology Action Plan (draft) was completed in November 2005.
2004–2005	<ul style="list-style-type: none"> • New Student Information System (coming soon ...) • Pay-For-Print System implemented • Student Cub Card (multipurpose ID card) • IR color printer (Title V) 	<ul style="list-style-type: none"> • CTC drafting technology plan aligned with strategic directions. • Hired Associate Dean of Information Technology. • Distributed campus-wide technology survey. • Committee formed to develop a Technology Plan to maximize educational delivery and college infrastructure. Technology Action Plan (draft) was completed in November 2005.